

# **SMS Terms and Conditions**

Effective: Aug 1, 2018 | Updated: March 7, 2025

#### **ACCEPTANCE OF TERMS**

By accessing or using our website and services, including SMS communications, you agree to be bound by these Terms & Conditions. If you do not agree, please refrain from using SMS services.

#### SMS CONSENT COMMUNICATION

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

#### TYPES OF SMS COMMUNICATIONS

If you have consented to receive text messages from DMBI (Digital Medical Billing Inc.), you may receive messages related to:

- Follow-up messages
- Billing inquiries

Example SMS MESSAGE;

Hi, this is (Billing Agent) from Doctor() Billing Department, as per our phone conversation please reply with (), If your prefer you may call our office directly to provide this information. Thank you, reply STOP to OPT out from SMS messaging of Digital Medical Billing.

#### **MESSAGE FREQUENCY**

Message frequency may vary depending on the type of communication. You may receive up to 2 SMS messages per week regarding your appointments or account status.

### POTENTIAL FEES FOR SMS MESSAGING

Standard **message and data rates** may apply, depending on your mobile carrier's pricing plan. Fees may vary for domestic and international messages.

#### **OPT-IN METHOD**

You may opt in to receive SMS messages from **DMBI** through the following methods:

• By submitting an online form

## **OPT-OUT METHOD**

You can opt out of receiving SMS messages at any time by:

- Replying "STOP" to any SMS message you receive.
- Contacting us directly to request removal from our messaging list.

# **HELP & SUPPORT**

If you need assistance, you can:

- Reply with the keyword "HELP" to any received SMS.
- Visit our support page at <a href="https://dmbi.com/Terms&condition.html">https://dmbi.com/Terms&condition.html</a>.

# **Additional Option:**

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

# STANDARD MESSAGING DISCLOSURES

- Message and data rates may apply.
- You can opt out at any time by texting "STOP".
- For assistance, text "HELP" or visit our <u>Privacy Policy</u> and <u>Terms & Conditions</u> pages.
- Message frequency may vary.

# **CHANGES TO TERMS**

DMBI reserves the right to modify these Terms & Conditions at any time. Updates will be posted on our website at <a href="https://dmbi.com/Terms&condition.html">https://dmbi.com/Terms&condition.html</a> Continued use of SMS services after changes are posted constitutes acceptance of the new terms.

### **CONTACTING US**

If you have any questions regarding these Terms & Conditions or your SMS interactions with us, please contact:

### Digital Medical Billing Inc.

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